

Canine Hydrotherapy Veterinary Consent Form

Veterinary Surgeon – Please fill in the ‘Veterinary Details’ section.

Pet Owners – Please fill in the ‘Owner Details’ and ‘Pet Details’ sections and sign to agree you have read the centre terms and conditions.



Rosecroft

Canine Rehabilitation Centre

Owner Details					
Name					
Address/Postcode					
Phone Number					
E-mail					
Pet Details					
Name:		Date of Birth:		Sex:	
Breed:		Weight:		Vaccination Status:	
Insurance Company: (if applicable)		Policy No.:		Additional Notes:	
I / We are the legal owner(s) of the Dog named above and consent to the disclosure of clinical information regarding my/our pet by my/our veterinary surgeon for the purposes of this referral. I / We have read and fully accepted the terms and conditions attached. I / We accept that my / our data will be held securely.					
Signature(s): _____ Date: _____					
PRINT NAME(S): _____					
Veterinary Details					
Veterinary Surgeon:					
Practice Name:					
Practice Address/Postcode:					
Practice Phone Number:					
Practice E-mail:					
Summary of the dog's injury/condition, areas of concern and relevant information:					
Please name any medication the patient is currently taking:					
I have examined the above-named patient at rest and confirm this patient to be in a suitable state of health to undergo hydrotherapy treatment.					
Veterinary Signature: _____ Date: _____					
PRINT NAME: _____					

Centre Terms and Conditions:

- All animals treated at Rosecroft require a signed and dated **Veterinary Consent form**. This can be downloaded from our website or emailed to you. You (the owner/s) will need to take this to your veterinary surgeon to fill in the indicated sections and be signed before your initial hydrotherapy session.
- Payment for clinical services is due on the day of the booked session. Sessions are priced according to the price list and a receipted invoice will be supplied if required. Payment methods include by card or cash.
- We accept that you may occasionally need to cancel your booked appointment and our cancellation policy requires a 48-hour notice period. For cancelled appointments outside of this period or non-attendance, the session fee will be charged in full. Rosecroft will make all efforts to contact owners if an appointment needs to be changed or cancelled but will not accept liability for any losses or damage.
- If your animal has an infectious or contagious condition you are required to inform us and reschedule your appointment - the cancellation policy applies. If your bitch comes into season, you must inform us as she will be unable to attend any booked sessions until her season is over.
- It is important not to feed your dog the morning of a booked hydrotherapy session (usually 3 hours before) and you will be given specialist advice for protocols to follow post session.
- We have grassy areas around the centre for you to toilet your dogs, please leave plenty of time for this on arrival and prior to your booked session. Please clear up after your dog in the Rosecroft grounds in the red dog bin provided. If the pool is fouled, an additional fee of £100 will be charged due to extra cleaning and possible pool closure.
- There are signposted parking facilities available at the rear of reception. Rosecroft is not responsible for any damage, theft or injury caused by persons using the car park.
- Please keep your dog on a collar and lead at all times in the car park area and centre. Although your dog may be generally well behaved, there could be other injured animals at the centre which could be overwhelmed or hurt by normal friendly dog behaviour.
- Please read and abide by the visitor's health and safety information on entering the centre. You need to wear clean, sensible footwear, especially in the wet room where water on the floor is unavoidable. We understand that at certain times of the year it can be a challenge to keep your animal mud free. We kindly request that you bring as clean a dog as possible to the centre.
- Rosecroft has a responsible eco-friendly water management system and will maintain the highest water quality at all times with documentation on display in the centre.